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### Conversation API Core & Channel Adapters

# Open-source software:

1. Com.sun.activation:Jakarta.activation:2.0.0: <u>https://www.eclipse.org</u> License: GNU GPL v2 – w/CPE

2. Jakarta.activation:Jakarta.activation-api:2.0.2: <u>https://www.eclipse.org</u> License: GNU GPL v2 – w/CPE

3. Jakarta.xml.bind:jakarta.xml.bind-api:3.0.0: <u>https://www.eclipse.org</u> License: GNU GPL v2 – w/CPE

4. Com.google.code.findbugs:annotations:3.0.1: https://findbugs.sourceforge.net License: GNU Lesser Public License

5. Jakarta.annotation:Jakarta.annotation-api:1.3.5: <u>https://www.eclipse.org</u> License: GNU GPL v2 – w/CPE

6. Javax.xml.bind:jaxb-api:2.3.1: <u>https://www.oracle.com</u> License: GNU GPL v2 – w/CPE

7. Com.github.java-json-tools:btf:1.3: https://github.com/java-json-tools/btf

License: LGPL - version 3 or greater

8. Com.github.java-json-tools:Jackson-coreutils:2.0 <u>https://github.com/java-json-tools/jackson-coreutils</u> <u>ison-tools/jackson-coreutils</u> License: LGPL – version 3 or greater

9. Com.github.java-json-tools:json-patch:1.13 : <u>https://github.com/java-json-tools/json-patch</u> License: LGPL – version 3 or greater

10. Com.github.java-json-tools:msg-simple:1.2 : <u>https://github.com/java-json-tools/msg-simple</u> License: LGPL – version 3 or greater

11. Org.mariadb.jdbc:mariadb-java-client:2.7.4 : <u>https://mariadb.com/kb/en/mariadb/about-mariadb-connector-j</u> License: LGPL – 2.1

# Conversation API – Smart Conversations

### AskFrank (a.k.a. Frank)

FAQ search

Open-source software:

1. pvl/labse\_bert: <u>https://huggingface.co/pvl/labse\_bert/tree/main</u> License: apache-2.0

#### Knowledge Search

Open-source software:

1. sentence-transformers/multi-qa-mpnet-base-dot-v1: <u>https://huggingface.co/sentence-transformers/multi-qa-mpnet-base-dot-v1</u> License: apache-2.0

xlm-roberta-large-squad2-germanquad-german-full
 Own finetuned xlm-roberta-large-squad2 model deepset/xlm-roberta-large-squad2
 https://huggingface.co/deepset/xlm-roberta-large-squad2

License: cc-by-4.0

#### Generative Search

Open-source software:

1. google/flan-t5-xl <u>https://huggingface.co/google/flan-t5-xl</u> License:apache-2.0  sentence-transformers/multi-qa-mpnet-base-dot-v1: https://huggingface.co/sentence-transformers/multi-qa-mpnet-base-dot-v1 License: apache-2.0

3. cross-encoder/ms-marco-MiniLM-L-12-v2 <u>https://huggingface.co/cross-encoder/ms-marco-MiniLM-L-12-v2</u> License:apache-2.0

### IRIS

#### Document Image Classification (DIC)

Open-source software:

1. ResNet50: https://www.tensorflow.org/api\_docs/python/tf/keras/applications/resnet50/R esNet50 License: apache-2.0

Optical Character Recognition (OCR)

Open-source software: -

#### Named Entity Recognition (NER)

Open-source software:

1. SpaCy:

a. en\_core\_web: <u>https://spacy.io/models/en</u>
License: MIT
b. pt\_core\_news: <u>https://spacy.io/models/pt</u>
License: Creative Commons Attribution-ShareAlike 4.0 International (CC BY-SA 4.0)

# Natural Language Understanding (NLU)

#### Intent Recognition (IR)

#### Open-source software:

1. LaBSE: <u>https://huggingface.co/sentence-transformers/LaBSE</u> License: apache-2.0

# Sentiment Analysis

Open-source software:

1. XLM-RoBERTa: <u>https://huggingface.co/xlm-roberta-large</u> License: MIT

### Transcription

#### Speech-To-Text (STT)

Open-source software:

1. OpenAI Whisper: <u>https://openai.com/research/whisper</u> License: MIT

# Text-To-Speech (TTS)

Open-source software:

1. Coqui TTS: https://github.com/coqui-ai/TTS License: Mozilla Public License 2.0